

Company Name:		Reporting date:		The figures refer to the calendar year 2020		 				
Dimension	Category	No. of categories	Sub-Categories	KPI	Value	Qualitative Text	Unit	Public Source/URL	Page	Date
Environment	Climate Change	1	1.a	Global scope 1 GHG emissions	11,559,756	Direct CO ₂ emissions from the Lufthansa Group's flight operations and ground traffic of own vehicles as well as own energy-generating facilities.	Metric tons of CO ₂ equivalent	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	10	
			1.b	Global scope 2 GHG emissions	131,183	Indirect CO ₂ emissions of electricity and energy purchases for ground operations, including catering and maintenance.	Metric tons of CO ₂ equivalent	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	10	
			1.c	Global scope 3 GHG emissions	3,481,821	Further indirect CO ₂ emissions along the supply chain and from purchased services, here essentially the emissions from the Lufthansa Group's supply chain and those related to the manufacturing of aircraft and engines.	Metric tons of CO ₂ equivalent	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	10	
Energy Management		2	2.a	Total energy consumed broken down by non-renewable and renewable sources (including electricity, heat, and primary energy use)	Total energy consumption: 42,352,307 TeraJoules from renewable sources: 42,218	98.5 % of the total energy consumption (Scope 1 & 2) results from the renewable consumption of the Lufthansa Group's aircraft. Since 2020, the Lufthansa Group has been purchasing 100 % green power in Germany, Austria, Switzerland and Belgium. In other countries, the Lufthansa Group is purchasing green power certificates (PKE 100).	Megawatt-hour (MWh)	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	49	
Water Management		3	3.a	Total freshwater withdrawal	N/A		l m ³			
Waste and Pollution		4	3.b	Percentage in regions with high or extremely high baseline water stress	N/A		%			
			4.a	Total waste i. Percentage recycled	N/A	Lufthansa Group supports a variety of initiatives to comprehensively reduce waste. More information can be found in the Combined non-financial declaration in the annual report 2020.	l kg %	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	96	
			4.b	Air emissions of pollutants (NO _x , SO _x , and particulate matter (PM))	Nitrogen Oxide Emissions: 4,873 tonnes		Metric tons	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	4	
Ecological Impacts/Biodiversity		5	5.a	List of operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	N/A					
Circular Economy		6	6.a	Percentage of recycled input materials used to manufacture the organization's primary products and services.	N/A	Processes for increasing the use of recyclable products are being developed and implemented in collaboration with suppliers, catering, cleaning and disposal services. Since the beginning of 2019, Austrian Airlines has been using recycled plastic cups that are recycled in a patented process that turns them back into synthetic crude oil. Preparations, including official approval, are under way at Lufthansa German Airlines and SWISS to use only cups made of recycled PET (rPET) for cold beverages on board in 2021, which can be reused in a closed-loop system. The rPET cups are more stable, which makes it possible to reuse them several times during a flight, and thus reduce overall consumption. This will affect around 160 million cups per year (base year 2019). The development of a recycling tray is intended to enable the separation of liquids on board and their disposal apart from other waste, which was temporarily suspended at the beginning of the coronavirus pandemic. The same applies to the review of different materials for drink packaging to increase the amount of properly sorted material.	%	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	97	
Environmental Supply Chain Management		7	7.a	i. Number of suppliers assessed for environmental impacts ii. Percentage of suppliers assessed for environmental impacts iii. Percentage of purchasing volume covered with assessment for environmental impacts	i. 40% ii. 40% iii. 40%		l number of suppliers % %	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	62	
Social	Labor Practices	8	8.a	Percentage of active workforce covered under collective bargaining agreements	83%	83% (Germany), the remaining 17% being mainly to a leadership group or being managers in higher positions without collective bargaining agreements	%	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	104	
			8.b	Turnover rate	N/A		%			
			8.c	Ratio of standard entry level wage by gender compared to local minimum wage	N/A		ratio			
			8.d	Average hours of training per person by gender and employee category	N/A		average number of hours			
			8.e	Breakdown of employees with permanent (indefinite) and fixed-term (temporary) contract i. Breakdown of directly employed workforce and not directly employed workforce (incl. lease agency workers, on-site contractors, freelancers) ii. Total number of affected persons	N/A		number of employees			
Employee Health & Safety		9	9.a	Total number and rate of work-related fatalities and incidents	0			https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	7	
Diversity and Equal Opportunity		10	10.a	Percentage of employees per employee category, by age group, gender and other indicators of diversity	Share of women in Management positions: 17.7 Share of women with staff responsibility: 32.7 Average employee age: Men: 42.6 Women: 42.1 Total: 42.4		%	https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	15-17	
Human Rights		11	11.a	Total number and percentage of operations that have been subject to human rights reviews or human rights impact assessments, by country	N/A		Number of operations %			
Social Supply Chain Management		12	12.a	Number of suppliers assessed for social impacts i. Percentage of suppliers assessed for social impacts ii. Percentage of purchasing volume covered with assessment for social impacts	N/A			https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf		
Taxes		13	13.a	Total tax on operations	N/A		Euros			
Customer Privacy & Cyber Security		14	14.a	Number of data breaches	N/A					
Business Ethics		15	15.a	Total number and percentage of employees that have received training on anti-corruption	N/A		l number of employees %			
Sustainability Governance		16	16.a	List of committees responsible for decision-making on economic, environmental, and social topics and percentage of independent committee members per committee		Supervisory Board regularly debates sustainability matters, three members have specific sustainability expertise. Christina Paetsch holds direct responsibility for Corporate Responsibility on Executive Board level since January 1, 2020.		https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	88ff	
Remuneration		17	17.a	Remuneration policies for the highest governance body and senior executives including the consideration of ESG performance criteria and how they impact different types of remuneration		Lufthansa Group provides incentives for the achievement of climate-related targets on board level. The Supervisory Board defined specific CO ₂ reduction as focus topic for the strategic and sustainability target for long term variable remuneration (LTV) for the 2020 financial year. The non-financial performance criteria that take the interests of key stakeholders into account and provide long-term incentives for the environmental goal of reducing specific carbon emissions. For the LTV, the possible range of the target achievement for the financial and non-financial targets is between 0% and 200%. For the non-financial target "Environment", the targets set by IATA (International Air Transport Association) for fuel efficiency are used, i.e. the average amount of kerosene consumed to carry a passenger 100 kilometers. The aim is to reduce specific fuel consumption by 1% p.a. and so to improve specific CO ₂ emissions. The LTV for 2020 includes emissions from Lufthansa's own fleet as well as those from wet lease flights. To calculate performance, the improvement in specific CO ₂ emissions as measured annually over the four-year performance period. This was the only non-financial target for LTV in 2019 and 2020 and accounted for 25% of the LTV. Specific CO ₂ efficiency (including wet lease flights) came to 10.52 kg/100 passenger-kilometers in 2020 (2019: 9.22 kg/100 passenger-kilometers), so that performance in the 2020 financial year for the environmental parameter for the LTV 2020 was 0%. The development of this KPI in 2020 was due to the corona pandemic and mainly driven by comprehensive travel restrictions which resulted in lower passenger load factor and a higher share of short-haul flights which emit relatively more CO ₂ than long-haul flights.		https://www.lufthansagroup.com/fileadmin/user_upload/Annual-Report-2020/Annual-Report-2020.pdf	25ff	